

Robert G. Mastro

Experience and Accomplishments

February 2007 to May 2008 Unisys Corporation

Vice President/Director Health and Human Services Practice

- Responsible for the overseeing of product and business development specific to providing technology solutions to Federal, state, and local governments in meeting the health and human services requirements of their constituents.
- Oversaw the development of responses to Requests for Information and Requests for Procurement
- Developed HHS Practice specific business plans
- Provided corporation wide health and human services subject matter expertise

April 1977 to December 2007 New York State Office of Temporary and Disability Assistance

DEPUTY COMMISSIONER/CIO (July, 2001 to December, 2007)

Chief Officer of the Division of Information Technology, which employs approximately 200 staff.

- Wholly responsible for an operating budget of approximately 60 million dollars and had a major role in a project budget of approximately 135 million dollars.
- Oversaw the development and enhancement of all agency systems.
- Led the ongoing effort to identify, evaluate, and implement new technology tools in order to ensure systems were able to effectively meet agency requirements.
- Responsible for establishing, maintaining and controlling all data processing policy.
- Worked closely with the NYS Office for Technology to ensure that it's Data Center and Network Bureaus continued to support existing legacy systems as well as newly developed, modern, application systems, which were necessary to enforce the agency's programs and policies.
- Provided the leadership necessary for the Division to continue to develop strategies and frameworks for system development, deliver sound technical architecture, successfully manage projects, ensure knowledge transfer and succession planning, and maintain and develop the overall health and effectiveness of the Information Technology organization.
- Appointed by the New York State CIO as the project leader for New York State's Welfare Management Modernization effort.
- Member of New York State's CIO Council, co-chair of the Council's Strategic Planning Committee, and was instrumental in the development of New York States first Information Technology Strategic Plan. Also was a member of the CIO Council's Leadership, Fiscal/Procurement, and Intergovernmental Communications Committees.

DIRECTOR OF WELFARE REFORM and MODERNIZATION SUPPORT BUREAU(1998 to July, 2001)

Director, within the OTDA-Information Technology Division, responsible for new system application development and quality assurance required to meet Welfare Reform legislation and legacy system modernization. Managed as many as 80 technical staff in development, implementation, and maintenance of numerous automated systems.

- Project Director - Welfare Reform Tracking and Reporting Project.
Developed statewide tracking and reporting databases to facilitate Welfare Reform

compliance.

- Technical lead for the Shared Front End project. Provided technical oversight and direction for the planning and development of open systems solutions that would provide for the modernization of, and interfaces to, the core legacy systems throughout the lifecycle of the Human Services Modernization effort.
- Participated in the development of the Project Management Mentoring Program of the NYS Office for Technology and was recognized as a Project Management Mentor by the OFT Project Management Office.
- Project Director - Welfare to Work Caseload Management System.
- Director for Disability Determination legacy system maintenance.
- Director for Child Support Management System legacy maintenance.

MANAGER OF DATA PROCESSING SERVICES (1985 to September, 1998)

Managed 50+ employees in the development and maintenance of Department systems which included: State Central Register, Office of Disability Determination, Financial Accounting and Control, Payroll Personnel, Child Support Management, State Data Exchange, Fair Hearings, and Child Care Reporting.

- Developed and implemented Office of Disability Determination/Fiscal Redesign and Federal Integration System.
- Developed and implemented the Automated Claims Processing System. Statewide real-time transaction processing system.
- Created Office of Customer Application Center employee training plan.
- RFP writing, review, and technical evaluation teams.
 - Technical review team member for 120 million dollar Child Welfare contract.
 - Wrote Child Support Systems Alternatives and Cost Benefit RFP.
- Developed and implemented the Common Benefit Identification Card, magnetic striped ID card utilized for client access to benefits.
- Director of New Development for the Child Support System Redesign.

SUPERVISOR OF ELECTRONIC DATA PROCESSING (1981-1985)

ASSOCIATE COMPUTER PROGRAMMER/ANALYST (1979-1981)

SENIOR COMPUTER PROGRAMMER/ANALYST (1978-1979)

COMPUTER PROGRAMMER (1977-1978)